





Your Image Standard & Production Partner — from
Real Estate to E-commerce & Retail

CORPORATE PRESENTATION

 www.imagtor.com

 support@imagtor.com

ABOUT US

Founded in 2016 as a social enterprise, Imagtor is a professional Vietnam-based photo editing company, expanding image standardization capability from real estate to e-commerce & retail imagery. With a decade of experience and a deep understanding of global markets, Imagtor provides Premium – Reliable – Bespoke real estate marketing services tailored to the unique needs of each client.

We are committed to delivering exceptional & consistent quality, fast turnaround times, and excellent service, ensuring you never have to look elsewhere. As an award-winning social enterprise, we strive to create lasting social impact.

Mission

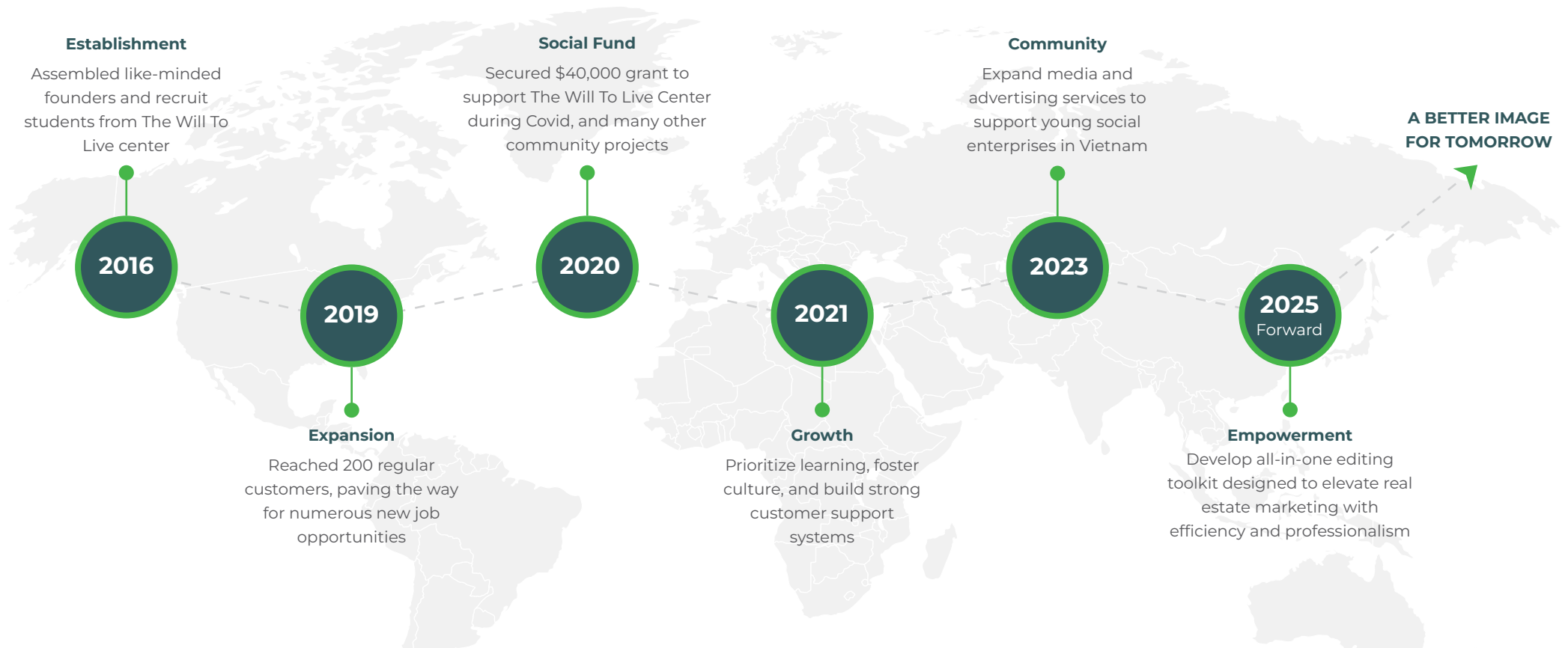
Our mission is to empower people with disabilities by equipping them with professional skills and providing meaningful work opportunities.

Vision

To be the go-to global partner for visual content across real estate & e-commerce while driving social impact.



MILESTONE



30+
Awards

13
Countries

220+
Clients

160k+
Successful Projects

PRESTIGIOUS AWARDS

HEAD Foundation Innovative Social Enterprise Award (Education) at the DBS-NUS Social Venture Challenge Asia 2017



Top 4 Startup in the SDG Challenge 2017 by UNDP & HATCH! VENTURES



Human Act Prize 2024 for project "IT Inclusion for the Disadvantaged"



IN THE NEWS

SDG Challenge 2017 competition names four winners (2017, Vietnamplus)

A stitch in time saves nine – the story of Imagtor in early day (2019, UNPD Vietnam)

Two inspirational Vietnamese women honored by BBC (2019, Tuoitre News)

The big dream of a little woman (2019, Vietnam Pictorial)

Launch of "Will to Live - Nghi Luc Song" Social Enterprise (2022, UNPD Vietnam)

CORPORATE SOCIAL RESPONSIBILITY

Imagtor is proud to have supported inclusive communities for over a decade. Today, 35% of our team are people with disabilities and 48% are women - with 83% of senior management roles held by women.

To date, we have successfully secured \$150,000 in funding for The Will To Live Center, along with supporting numerous other social initiatives.

On an annual basis, 40% of our profits are reinvested in training and education for people with disabilities, as well as assistance to persons in need.

Impact Today
Inspiration Tomorrow



OUR COMPLIANCE



Quality

Our expert editors follow a strict quality control process, meeting the highest industry standards of each market.



Fast

12-Hour turnaround for Photo Editing service. Upload your inputs before sleep and wake up to the edited photos.



Bespoke

Our services are fully tailored to match your workflow, standards and goals. Focus on shooting while we handle the rest.



Consistency

With years of global expertise and a streamlined workflow, we ensure consistency in every project.



Customer Success

We commit to supporting every client beyond maximum results with our dedicated Customer Support team.

N. Leigh - New Zealand



We've tried other editing services, but Imagtor truly stands out. Their edits are always high quality and consistent with quick turnaround time. Their CS is easy to reach, responsive and supportive.

N. Smith - USA



We save so much time thanks to Imagtor. We shoot during the day and wake up the next day to edited photos. Their efficiency and quick turnaround allow us to focus on doing photo shoots and serving our clients without delays.

C. Bennett - Australia



I've been using Imagtor's editing services for years, and they always deliver. They really get Australian home style and keep the quality consistent. Plus, their customer service is amazing - responsive and easy to work with.



CORE SERVICES

PHOTO EDITING	VIDEO EDITING	FLOOR PLAN	VIRTUAL STAGING	CGI
Basic	Video	2D Black & White	Standard	3D Rendering
Intermediate	Slideshow	2D Color	Advanced	
Advanced	Reels / Shorts	2D Textured	360	
Premium	AI Photo-to-Video	3D	Renovation	
Day to Dusk		Custom		
Panorama				
Commercial Photo				
\$0.45 Starting Price	\$0.50 Starting Price	\$6 Starting Price	\$20 Starting Price	\$0.50 Starting Price

Feel free to reach out to us for a detailed list of services or to discuss customization options tailored to your unique needs. We're here to assist you every step of the way!



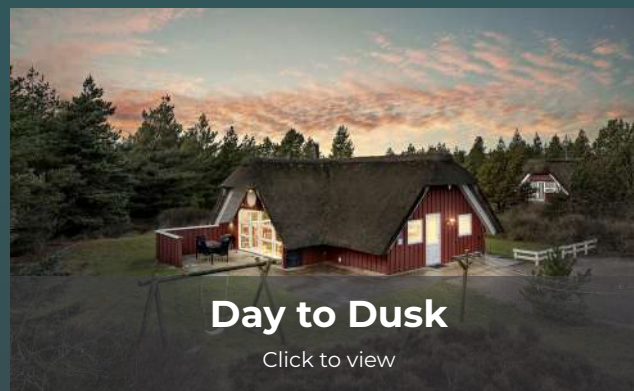
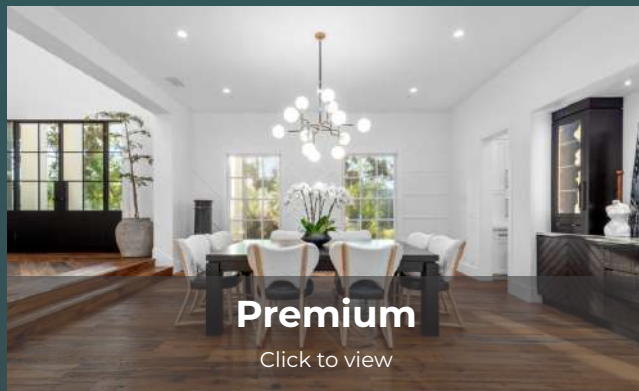
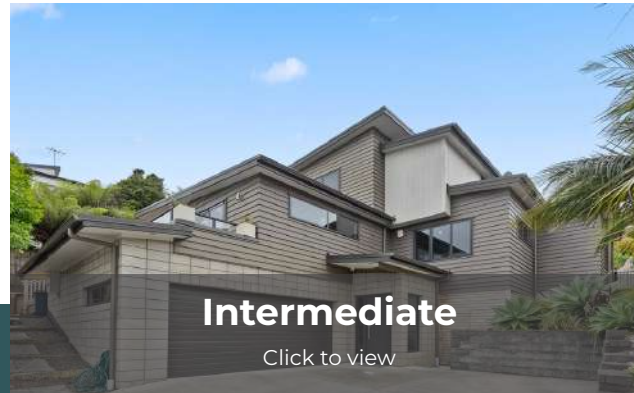
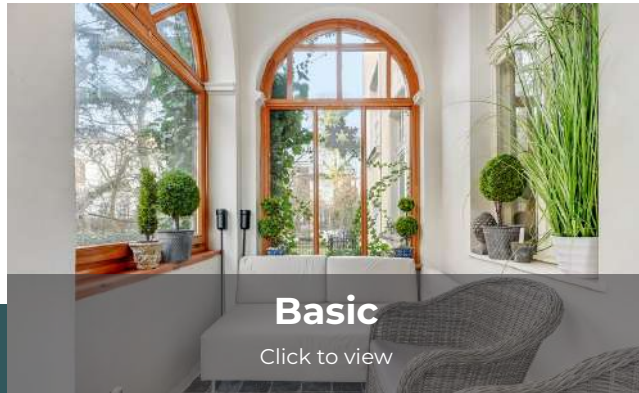
YOUR CREATIVES

Perfected with Precision!

We pride ourselves on delivering perfection with precision. Our team is dedicated to ensuring that your creative projects are processed to perfection, every time. With our services, we guarantee exceptional results that exceed your expectations.

SAMPLE PORTFOLIO

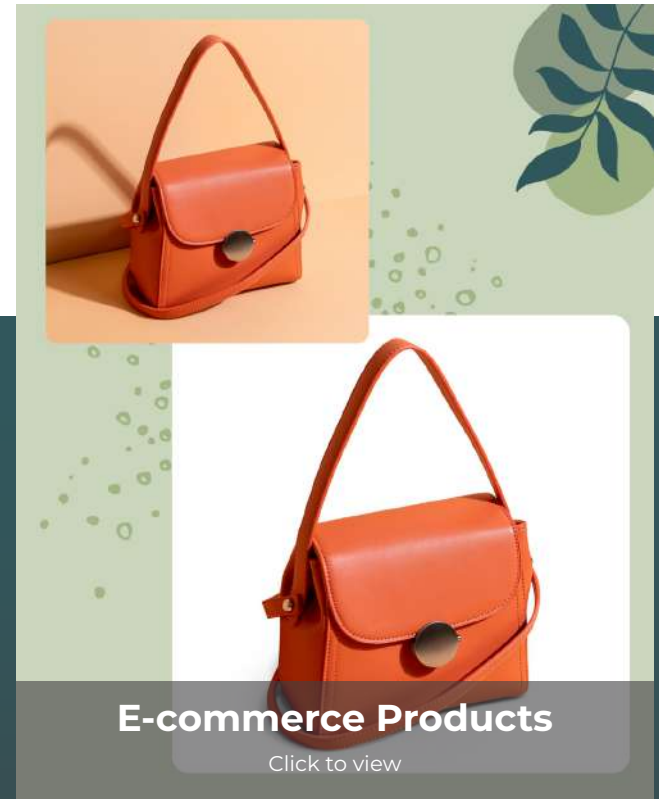
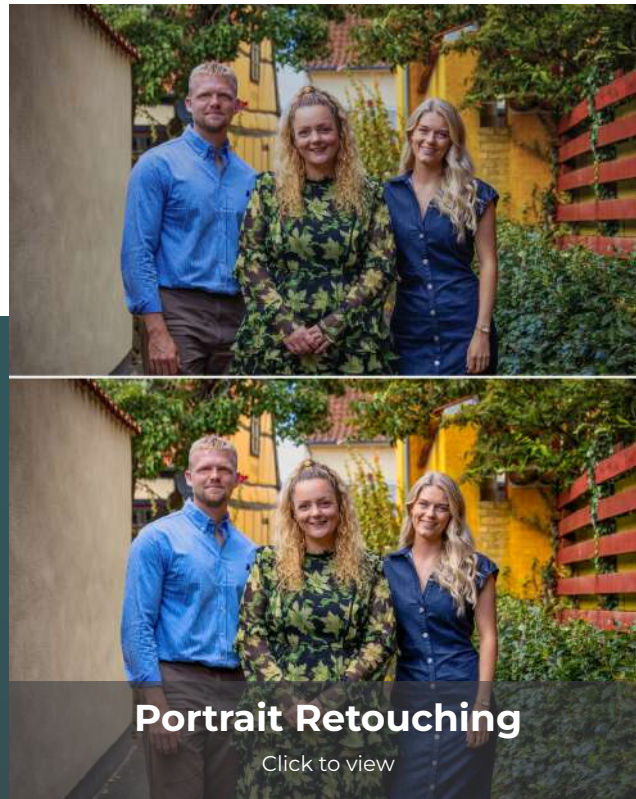
Photo Editing



Our photo editing service is tailored to meet your unique needs and exceed your expectations. From basic retouching to advanced enhancements, we'll elevate your photos to new heights.

SAMPLE PORTFOLIO

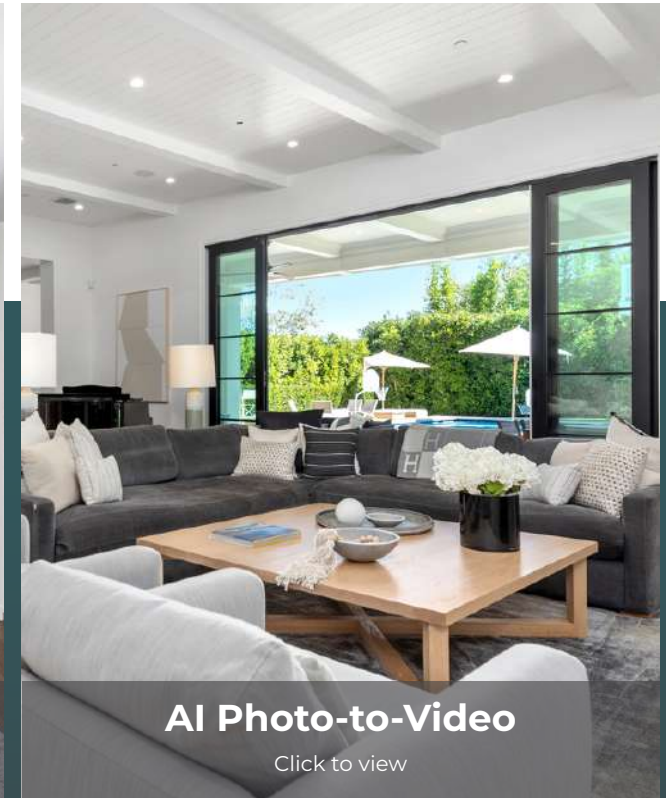
Commercial Photo Editing



We enhance product images with consistent quality across SKUs, meeting brand standards and helping products stand out across marketing channels.

SAMPLE PORTFOLIO

Video Editing



We specialize in crafting captivating videos that leave a lasting impression. Our expert editors bring your vision to life, transforming raw footage into polished masterpieces that engage and inspire.

SAMPLE PORTFOLIO

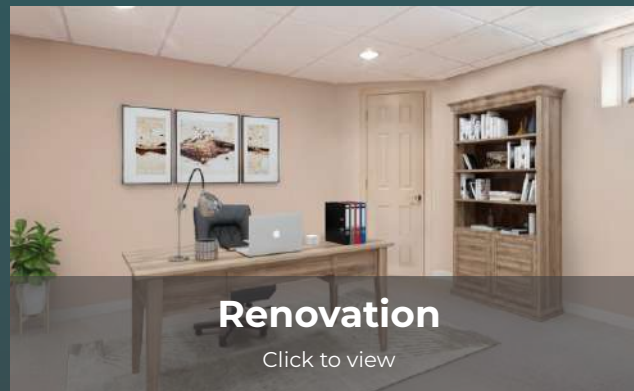
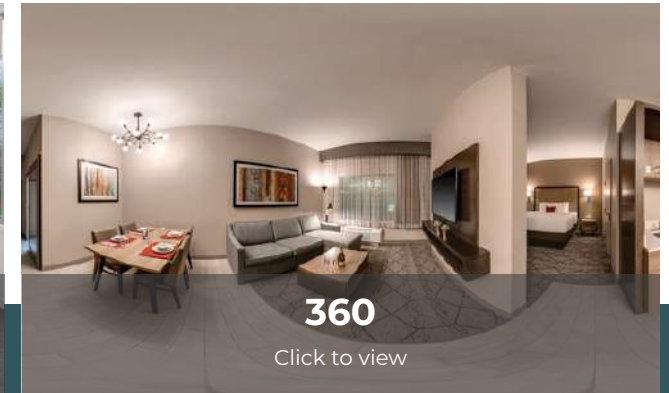
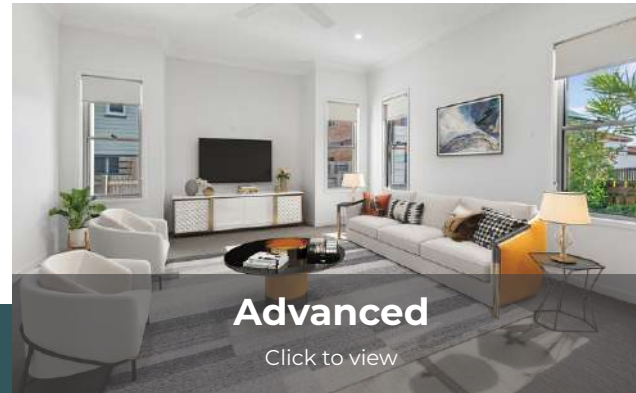
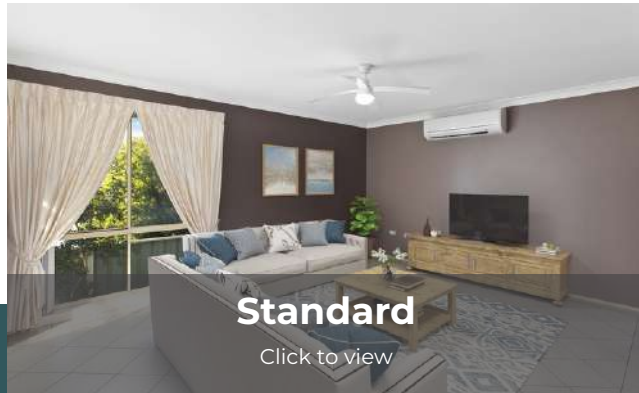
Floor Plan



With meticulous attention to detail and a commitment to quality, we ensure that every aspect of your space is captured accurately. From residential homes to commercial properties, our floor plan drawing service is tailored to meet your specific needs.

SAMPLE PORTFOLIO

Virtual & 3D Rendering



We digitally furnish and decorate rooms to showcase their full potential, helping buyers envision themselves living in the space.
Our CGI solutions take it a step further, allowing you to visualize architectural designs and renovations before they're built.

TERMS OF SERVICES

1. Scope of Service & Production

- Service Definition: Imagtor provides professional Image, Floor Plan, Virtual Staging and Video Editing services ("Product") based on specific client orders or project briefs.

- Operating Hours: Services are provided 24/24 from Monday to Friday. Weekend Schedule: Operations cease on Saturdays at 09:30 PM (GMT+7). Orders submitted after 12:00 PM on Saturday will be delivered on the following Monday.

- Standard Delivery: Standard Turnaround Time (TAT) is agreed upon per service; requests for earlier delivery may incur additional fees.

Order Processing: Production begins only after all necessary input information and materials have been fully received. Orders will be completed within the agreed TAT starting from the point of full information receipt.

2. Quality Assurance & Revisions

- Feedback Window: A Service is deemed complete if no claim or modification request is received within 4-8 hours of product handover.

- Revision Policy: Imagtor will re-process any product not meeting the original agreement for up to 30 days post-delivery. Modifications beyond the initial scope will incur extra charges.

- Input Data: The Client is solely responsible for incorrect input files. Imagtor does not support replacing input once the product is completed or delivered.

3. Data Management & Confidentiality

- Storage Duration: Confirmed files and completed products are stored for 30 days post-delivery. Unconfirmed uploads are deleted after 15 days.

- Data Deletion: All project data will be permanently deleted from Imagtor servers within 30 days of delivery to ensure privacy.

- Confidentiality: Both parties agree to protect all proprietary business, technical, and client information disclosed during the contract.

4. Financial Terms

- Payment Schedule: Invoices must be settled before the 15th of every month (for monthly cycles) or before the 25th and 10th (for bi-monthly cycles).

- Payment Fees: All transaction costs are to be borne by the Client. (Please refer to Payment Gateway for more information)

5. Intellectual Property

- Ownership: All IP rights for the materials and final Products belong solely to the Client once the service fee is paid in full.

- Usage Indemnity: The Client exempts Imagtor from any third-party claims or legal disputes arising from the use of the produced images/videos.

6. Termination


- Notice Period: Either party may terminate the agreement with 15 days' written notice.


- Immediate Suspension: Imagtor reserves the right to suspend services if the Client fails to make payments on time or provides inputs that violate laws or ethical standards.





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